

Source	Type	Location	Responsibility	Status	Action taken	Date completed
Direct contact from resident	Encroaching veg to pedway	Starling pedway	Parish Warden	Cut back and chipped onsite		25 11 15
Event	Event prep	Power Park	Parish Warden			26 11 15
Parish liaison meeting	Meeting		Parish Warden			26 11 15
Festival meeting	meeting		Parish Warden			26 11 15
Cllr request	St Peters lagoons	St Peters Drive	Parish Warden	some work done to clear banks or vegetation		30 11 15
Parish Council	Vegetation scrub	Lagoons	Parish Wardens enhanced services	ongoing	Scrub removal on banks of Lagoons	30 11 15
Parish Council	Vegetation scrub	Lagoons	Parish Wardens enhanced services	ongoing	Scrub removal on banks of Lagoons	01 12 15
Parish - Liaison	Community outreach		Parish Wardens	other	Emailed friends with dates for tree planting	01 12 15
Parish Council	CET event	Power Park	Parish Wardens enhanced services	ongoing	Festival admin	01 12 15
Parish - Liaison	Community outreach		Parish Wardens enhanced services	other	Added tree planting work parties to Evening News 'Whats on'	01 12 15
Parish - Liaison	CET event	Battenhall Park	Parish Wardens enhanced services	other	Event prep for 03 12 15	01 12 15
CET - other	Community outreach	Battenhall Park	Parish Wardens enhanced services	other	Arranged date with Explorer Scouts for Tree Planting	01 12 15
CET - other	Community outreach		Parish Wardens enhanced services	ongoing	Liaison with Wildlife Trust for partnership working	01 12 15
Parish Council	Community outreach		Parish Wardens enhanced services	other	Snap shot emailed to Parish Council	01 12 15
Resident - email	Invasive weeds	Norton Pedway	Parish Wardens	resolved	Feedback requested from customer; given	01 12 15
Parish - Liaison	CET event	Battenhall Park	Parish Wardens enhanced services	other	Event Tree planting	03 12 15
Resident - email	Vegetation tree	Kingfisher Drive	Parish Wardens enhanced services	referred	Tree reported by resident referred to Tree Team	03 12 15
Parish Cllr	Vegetation hedge	Farne Ave	Parish Wardens enhanced services	under investigation	Investigate procedure for resolving encroaching hedge to highways footway in carriageway	03 12 15
CET - other	Community outreach		Parish Wardens enhanced services	other	Contacted Worcester Volunteer Centre for publishing Friends of SPP	03 12 15
Resident - email	Vegetation scrub	Orchid Close bund	County referral	under investigation	Contacted County for response to residents questions	03 12 15
Reactive - unscheduled in resolve a situation	Vegetation tree	Deer Avenue	Parish Wardens enhanced services	resolved	Reduce/remove fallen tree obstructing path	09 12 15
Proactive - unscheduled to prevent a situation	Vegetation hedge	MUGA by Church	Parish Wardens enhanced services	resolved	Prune hedge, dispose of arisings	09 12 15
Proactive - unscheduled to prevent a situation	Vegetation hedge	Norton Pedway entrance to Power Park	Parish Wardens enhanced services	resolved	Prune hedge back from path and shape hedges by entrance point	09 12 15
Resident - email	Invasive weeds	Norton Pedway	Parish Wardens enhanced services	resolved	emailed from resident queries answered	09 12 15
Parish - Liaison	Conservation activities	Various	Parish Wardens enhanced services	ongoing	bulbs ordered for planting	09 12 15
CET - other	Community outreach	Various	Parish Wardens enhanced services	ongoing	out reach for tree planting participants	09 12 15
CET - other	Community outreach	Torridon Walk	Parish Wardens enhanced services	ongoing	Torridon Walk oak planting admin	09 12 15
Resident - email	Vegetation tree	Kingfisher Drive	Tree Team	resolved	report received from resident and referred to the Tree Team	09 12 15
Parish - Liaison	Vegetation scrub	Battenhall Park	Parish Wardens enhanced services	ongoing	Prune scrub back from hedge in preparation for future planting event	11 12 15

Source	Type	Location	Responsibility	Status	Action taken	Date completed
CET - other	Conservation activities	Battenhall Park	Parish Wardens enhanced services	ongoing	Investigate monuments for planting in Park	14 12 15
Parish Cllr	Vegetation hedge	Farne Ave	County referral	resolved	County correct authority for issue	14 12 15
CET - other	Community outreach	Battenhall Park	Parish Wardens enhanced services	ongoing	Connections made with two organisations and dates fixed for tree planting	14 12 15
Parish Council	Fly tipping report to enforcement	St Peters Drive	Other referral – add in comments	ongoing	fly tip on private land need support with resolving. Email sent to find out City procedure	14 12 15
Resident - email	Resident complaint	Orchid Close bund	County referral	ongoing	Resident not happy with standard of work TSU liaised with County for response	14 12 15
Corporate complaint – Lesley	Subsidence claim	Grasshopper Avenue	Other referral – add in comments	under investigation	Assist with investigation	05 01 16
N'hood BE	Vegetation hedge	St Peters Drive	Parish Wardens	resolved	hedge cut back from footway	06 01 16
Resident - email	Vegetation hedge	Fox Drive	Parish Wardens	resolved	Vegetation cut back from footway	06 01 16
Parish - Liaison	Parish Project	St Peters Drive	Parish Wardens	resolved	Refurbished bin collectd	06 01 16
Proactive - unscheduled to prevent a situation	Litter	Ketch view point	Parish Wardens	resolved	Checked for litter	06 01 16
Resident - email	Tree report to Tree Team	Falcon Walk / Raven Park	Parish Wardens	referred	Resident reporting height of line of conifers in Raven Park and this has been refered to the Tree Team	06 01 16
CET - other	Community outreach	Various	Parish Wardens enhanced services	ongoing	arranged to meet with Worc Wildlife Trust at Battenhall to discuss community events for St Peters under 'Wild Worcester' project	06 01 16
CET - other	CET event	Torridon Walk	Parish Wardens enhanced services	ongoing	Oak replace admin	06 01 16
CET - other	Volunteer Event	Battenhall Park	Parish Wardens enhanced services	ongoing	Friends of St Peters Parks - tree planting	07 01 16
CET - other	Community outreach	Battenhall Park	Parish Wardens enhanced services	ongoing	admin for future event	07 01 16
Resident - email	Tree report to Tree Team	Kingfisher Close / Norton Pedway	Parish Wardens	referred	Issue passed over to Tree Team	07 01 16
Resident - email	Resident complaint	Orchid Close bund	County referral	referred	Issue awaiting further info from County for resident update	07 01 16
Parish - Liaison	Parish Project	Battenhall Park	Parish Wardens enhanced services	resolved	Bulbs for Battenhall ordered	07 01 16
CET - other	CET event	Battenhall Park	Parish Wardens	ongoing	Scouts fruit tree planting - volunteer day	09 01 16
CET - MN	Vegetation hedge	Various	Parish Wardens enhanced services	resolved	Winter vegetation - hedgerow survey	11 01 16
Parish Cllr	Litter	Springfield Road	Parish Wardens enhanced services	resolved	pick three bags of car litter	11 01 16
Reactive - unscheduled in resolve a situation	Fly tipping remove	Broomhall island bus stop	Parish Wardens enhanced services	resolved	carpet removed	11 01 16
CET - other	Street or park furniture works	Emperor Drive	Neighbourhood	resolved	Picture requested of Emperor Drive	11 01 16
Resident - email	Vegetation hedge	Alton Road and Rona Gardens	Neighbourhood	referred	Tractor and flail hedge cutting referred to BE	11 01 16
CET - other	CET event	Torridon Walk	Parish Wardens enhanced services	ongoing	Oak replace admin	11 01 16

Source	Type	Location	Responsibility	Status	Action taken	Date completed
Resident - email	Resident complaint	Norton Pedway	Parish Wardens enhanced services	resolved	Reply to resident correspondance RE Knotweed	11 01 16
Parish Cllr	Fly tipping remove	St Peters Drive	Parish Wardens enhanced services	under investigation	correspondance sent to inquire land ownership for flytipping report.	11 01 16
CET - other	Community outreach	Battenhall Park	Parish Wardens enhanced services	ongoing	Meeting onsite with Worc Wildlife Trust to explorer future events for St Peters Parish	13 01 16
Resident - email	Resident complaint	Norton Pedway	Parish Wardens enhanced services	resolved	Reply to resident correspondance RE Knotweed	13 01 16
CET - other	Vegetation scrub	Battenhall Park	Parish Wardens enhanced services	ongoing	Meeting onsite to get advise for scrub management	
Service request	Vegetation hedge	Bicton court	Parish Wardens enhanced services	ongoing	Hedge cutters failed, job to be put back on the list	
CET - other	Community outreach	Various	Parish Wardens enhanced services	ongoing		